



HIGHAM HALL

JOB VACANCY

Friday Evening Bar Steward and Overnight Duty Manager required

1 night per week, between 5.30pm to 8am

A 5-hour bar and hospitality shift plus on-call sleepover, one night a week (Fridays).

Salary: bar shift £11.82/hr + sleepover flat fee £40.

Higham Hall is seeking a conscientious and practical individual to join our bar team within our independent adult residential college. The right candidate will be trustworthy and able to provide a pleasant and reassuring customer experience for our guests and tutors. We have a small residents-only bar. Duties include welcoming guests and standard bar duties before and after dinner, operating a till and dishwasher, ensuring the bar is kept tidy, well stocked, and all glasses are clean and ready for the next day. During dinner, you will support the service staff in the dining room, take drinks orders and help guests as needed. Excellent communication and customer service skills are essential.

The sleepover is not a waking shift. Higham is a residential college and we have students staying on site 350 nights a year. You will stay in the ensuite staff accommodation provided and be on call in case of emergencies overnight. You will be the sole member of staff on site, on hand to assist residents should they need anything. You will ensure that security and fire safety procedures and protocols are followed and be prepared to deal calmly with any problems that may arise, from internet issues to calling an ambulance if a guest becomes ill. You will report any incidents or important information arising from your shift to office colleagues at the morning handover. Full training to the appropriate levels in fire safety, first aid and food hygiene will be provided.

Own transport is essential as Higham is located 3 miles outside of Cockermouth.

Application procedure:

Apply using a completed application form (available on request or downloadable from www.highamhall.com/jobs-at-higham):

Amy Andrews, Operations Administrator
Higham Hall College
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An Educational Trust supporting lifelong learning in the arts, humanities and natural history through workshops, lectures, short residential courses and retreats in the English Lake District.

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